

# Genius Device Setup

1) Customer should first set up the physical device by following instructions on the pamphlet included with their device prior to requesting integration with Gym Assistant.

[Genius Device Setup Pamphlet](#)

2) [Gym Assistant Integration with Genius Device](#)

3) If the device had been working previously but has now stopped working there may have been a change of IP address which caused the device to stop communicating with Gym Assistant. The new IP address needs to be entered into the Gym Assistant credit card settings.

To find the IP address follow the steps below OR go to STEP 4 on Page 5 of the [Genius Device Setup Pamphlet](#).

1. From the home screen, use the keypad to press **000**.
2. Use the keypad to type the passcode, then tap **OK**. The default passcode is **9416557**.
3. Check that there is an IP address next to the **IP address** field.

Online URL: <https://gymassistant.phpkb.cloud/article/genius-device-setup.html>