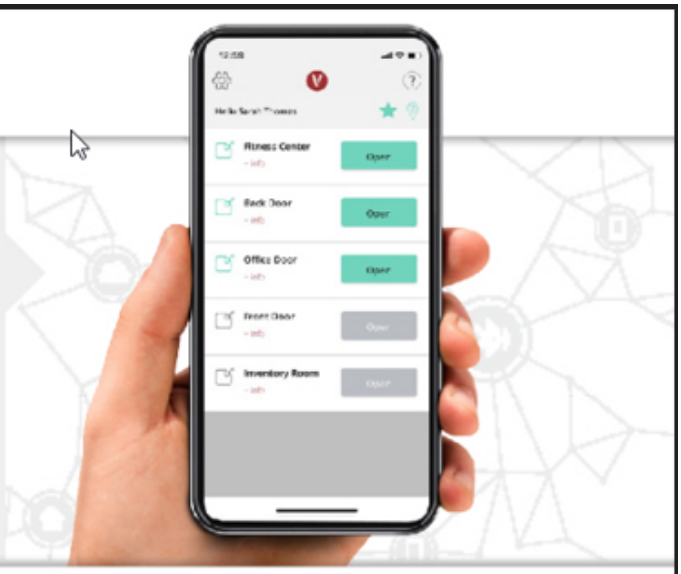
Vizpin Smart App Installation and set-up guide for iPhone and Android Phone

VIZpin Smart User Guide

Your Phone Is Your Key



Download & Install

Scan the code below or visit the Google Play Store or iOS App Store on your phone and search for "**VIZpin Smart**" and install.

SCAN ME

Register

1. Open the **VIZpin Smart** app.
2. Tap "**Allow**" for the permission requests when prompted.
3. Tap "**Sign Up**."
4. Complete all registration fields and click "**Register**."
5. You will receive a text message with a security code.
6. Enter the security code in the VIZpin Smart app and tap "**Confirm**."
7. Enter the **Location ID** [redacted] and then enter any identifying information in **Notes** then tap "**Request Access**."

Login

1. Enter the phone number and password used during registration.
2. Select the "**Remember Me**" checkbox for quick access in the future.
3. Tap "**Login**."

New Phone or Forgot Your Password?

1. On the VIZpin Smart login screen, tap "Forgot Password"
2. You will receive a text message that contains a security code
3. Enter the security code in the VIZpin Smart app and confirm
4. Enter your new password and confirm
5. Tap "Change Password" and login with your new password

General Troubleshooting

Click the ⓘ icon in the top right to access our knowledge base or you can try these common solutions first:

- Check that Bluetooth and Location Permissions are enabled for the VIZpin Smart app in your phone settings
- Refresh the VIZpin Smart app by swiping down on the main screen
- Turn Bluetooth off and back on again
- Force close the VIZpin Smart app then reopen

Contact your Building Manager for Any Questions

Cloud-Based Smartphone Access Control

EntegritySmart.com

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