

# Vizpin Technical Support if unable to register the Vizpin SmartApp

Once the Vizpin SmartApp has been downloaded and installed on your phone the next step is to register the app following the instructions below.

Once you have completed steps 1 to 4 you should receive a text message from Vizpin containing a security code.

If you do not receive a text from Vizpin with a security code or have issues specific to registration (only), you may request help directly from Vizpin at: <https://entegritysmart.com/get-help/>

## Register

1. Open the **VIZpin Smart** app.
2. Tap "**Allow**" for the permission requests when prompted.
3. Tap "**Sign Up**."
4. Complete all registration fields and click "**Register**."
5. You will receive a text message with a security code.
6. Enter the security code in the VIZpin Smart app and tap "**Confirm**."
7. Enter the **Location ID**  and then enter any identifying information in **Notes** then tap "**Request Access**."

Online URL: <https://gymassistant.phpkb.cloud/article/vizpin-technical-support-if-unable-to-register-the-vizpin-smartapp.html>